REFERENCE TITLE: pharmacy board; duties; regulation

State of Arizona Senate Fifty-fifth Legislature Second Regular Session 2022

## SB 1200

Introduced by Senator Pace

## AN ACT

AMENDING SECTIONS 32-1901.01, 32-1904, 32-1925, 32-1926, 32-1927, 32-1927.01, 32-1927.02, 32-1930, 32-1965 AND 36-2608, ARIZONA REVISED STATUTES; RELATING TO THE ARIZONA STATE BOARD OF PHARMACY.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona: 2 Section 1. Section 32-1901.01, Arizona Revised Statutes, is amended 3 to read: 4 32-1901.01. Definition of unethical and unprofessional 5 conduct; permittees; licensees 6 In this chapter, unless the context otherwise requires, for the Α. 7 purposes of disciplining a permittee, "unethical conduct" means the 8 following, whether occurring in this state or elsewhere: 9 1. Committing a felony, whether or not involving moral turpitude, or a misdemeanor involving moral turpitude or any drug-related offense. 10 11 In either case, conviction by a court of competent jurisdiction or a plea 12 of no contest is conclusive evidence of the commission. 13 2. Committing an act that is substantially related to the qualifications, functions or duties of a permittee and that demonstrates 14 either a lack of good moral character or an actual or potential unfitness 15 16 to hold a permit in light of the public's safety. 17 3. Working under the influence of alcohol or other drugs. 18 4. Using alcohol or other drugs to such a degree as to render the permittee unfit to perform the permittee's employment duties. 19 20 5. Violating a federal or state law or administrative rule relating 21 to the manufacture, sale or distribution of drugs, devices, poisons, 22 hazardous substances or precursor chemicals. 23 6. Violating a federal or state law or administrative rule relating 24 marijuana, prescription-only drugs, narcotics, dangerous drugs, to 25 controlled substances or precursor chemicals. 26 7. Violating state or federal reporting or recordkeeping 27 requirements on transactions relating to precursor chemicals. 8. Failing to report in writing to the board WITHIN FIFTEEN DAYS 28 29 evidence that a pharmacist or pharmacy intern is or may be any professionally incompetent, is or may be guilty of unprofessional conduct 30 31 or is or may be mentally or physically unable safely to engage in the 32 practice of pharmacy. 9. Failing to report in writing to the board WITHIN FIFTEEN DAYS 33 any evidence that a pharmacy technician or pharmacy technician trainee is 34 35 or may be professionally incompetent, is or may be guilty of 36 unprofessional conduct or is or may be mentally or physically unable 37 safely to engage in the permissible activities of a pharmacy technician or 38 pharmacy technician trainee. 10. Failing to report in writing to the board WITHIN FIFTEEN DAYS 39 40 any evidence that appears to show that a permittee or permittee's employee 41 is or may be guilty of unethical conduct, is or may be mentally or physically unable safely to engage in employment duties related to 42 43 manufacturing, selling, distributing or dispensing drugs, devices. poisons, hazardous substances, controlled substances or 44 precursor

1 chemicals or is or may be violating this chapter or a rule adopted under 2 this chapter.

11. Intending to sell, transfer or distribute, or to offer for sale, transfer or distribution, or selling, transferring, distributing or dispensing or offering for sale, transfer or distribution an imitation controlled substance, imitation over-the-counter drug or imitation prescription-only drug as defined in section 13-3451.

8 12. Having the permittee's permit to manufacture, sell, distribute 9 or dispense drugs, devices, poisons, hazardous substances or precursor 10 chemicals denied or disciplined in another jurisdiction. THE PERMITTEE 11 SHALL NOTIFY THE BOARD IN WRITING WITHIN FIFTEEN DAYS AFTER THE OTHER 12 JURISDICTION'S ACTION ON THE PERMITTEE'S PERMIT.

13 13. Committing an offense in another jurisdiction that if committed 14 in this state would be grounds for discipline.

15 14. Obtaining or attempting to obtain a permit or a permit renewal 16 by fraud, by misrepresentation or by knowingly taking advantage of the 17 mistake of another person or an agency.

18 15. Wilfully making a false report or record that is required by 19 this chapter, that is required by federal or state laws pertaining to 20 drugs, devices, poisons, hazardous substances or precursor chemicals or 21 that is required to pay for drugs, devices, poisons or hazardous 22 substances or precursor chemicals or for services pertaining to such drugs 23 or substances.

24 16. Knowingly filing with the board any application, renewal or 25 other document that contains false or misleading information.

26 17. Providing false or misleading information or omitting material 27 information in any communication to the board or the board's employees or 28 agents.

18. Violating or attempting to violate, directly or indirectly, or
assisting in or abetting the violation of, or conspiring to violate, this
chapter.

32 19. Violating a formal order, terms of probation, a consent 33 agreement or a stipulation issued or entered into by the board or its 34 executive director pursuant to this chapter.

20. Failing to comply with a board subpoena or failing to comply in a timely manner with a board subpoena without providing any explanation to the board for not complying with the subpoena.

21. Failing to provide the board or its employees or agents or an authorized federal or state official conducting a site investigation, inspection or audit with access to any place for which a permit has been issued or for which an application for a permit has been submitted.

42 22. Failing to notify the board of a change of ownership,43 management or pharmacist in charge.

1 23. Failing to promptly produce, WITHIN FIFTEEN DAYS, on the 2 request of the official conducting a site AN investigation, inspection or 3 audit any book, record or document BOOKS, RECORDS OR DOCUMENTS AND, IF 4 AVAILABLE, AUDIO OR VISUAL RECORDINGS.

5 24. Overruling or attempting to overrule a pharmacist in matters of 6 pharmacy ethics or interpreting laws pertaining to the practice of 7 pharmacy or the distribution of drugs or devices.

8 25. Distributing premiums or rebates of any kind in connection with 9 the sale of prescription medication, other than to the prescription 10 medication recipient.

11 26. Failing to maintain effective controls against the diversion of 12 controlled substances or precursor chemicals to unauthorized persons or 13 entities.

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27. Fraudulently claiming to have performed a service.

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28. Fraudulently charging a fee for a service.

16 29. Advertising drugs or devices, or services pertaining to drugs 17 or devices, in a manner that is untrue or misleading in any particular, 18 and that is known, or that by the exercise of reasonable care should be 19 known, to be untrue or misleading.

20 30. FAILING TO ROUTINELY OPERATE ACCORDING TO THE PERMITTEE'S HOURS 21 OF OPERATION AS SUBMITTED TO THE BOARD BY CLOSING FOR FIVE CONSECUTIVE 22 DAYS OR MORE. THIS PARAGRAPH DOES NOT APPLY IF THE PERMITTEE NOTIFIES THE 23 BOARD WITHIN FORTY-EIGHT HOURS AFTER AN UNEXPECTED CLOSURE OF FIVE DAYS OR 24 MORE.

25 31. FAILING TO REPORT AN UNEXPECTED SERIOUS ADVERSE DRUG EVENT FROM 26 A COMPOUNDED PRESCRIPTION THAT RESULTED IN A PATIENT BEING HOSPITALIZED OR THAT RESULTED IN DEATH AND THAT IS FROM A 503A PHARMACY OR 503B 27 OUTSOURCING FACILITY AS DEFINED BY THE FEDERAL FOOD, DRUG, AND COSMETIC 28 29 A SERIOUS ADVERSE DRUG EVENT IS NOT, IN AND OF ITSELF, A ACT. 30 DISCIPLINARY OFFENSE UNETHICAL CONDUCT UNLESS THE OR COMPOUNDED 31 PRESCRIPTION WAS MISBRANDED OR ADULTERATED.

B. In this chapter, unless the context otherwise requires, for the purposes of disciplining a pharmacist or pharmacy intern, "unprofessional conduct" means the following, whether occurring in this state or elsewhere:

Using alcohol or other drugs to such a degree as to render the
 licensee unfit to practice the profession of pharmacy.

Wiolating any federal or state law, rule or regulation relating
 to the manufacture or distribution of drugs and devices or the practice of
 pharmacy.

3. Dispensing a different drug or brand of drug in place of the drug or brand of drug ordered or prescribed without the express permission in each case of the orderer, or in the case of a prescription order, the medical practitioner. The conduct prohibited by this paragraph does not apply to substitutions authorized pursuant to section 32-1963.01. 4. Obtaining or attempting to obtain a license to practice pharmacy
 or a license renewal by fraud, by misrepresentation or by knowingly taking
 advantage of the mistake of another person or an agency.

5. Having the licensee's license to practice pharmacy denied or disciplined in another jurisdiction. THE LICENSEE SHALL NOTIFY THE BOARD IN WRITING WITHIN FIFTEEN DAYS AFTER THE OTHER JURISDICTION'S ACTION ON THE LICENSEE'S LICENSE.

6. Claiming professional superiority in compounding or dispensing9 prescription orders.

10 7. Failing to comply with the mandatory continuing professional 11 pharmacy education requirements of sections 32–1936 and 32–1937 and rules 12 adopted by the board.

8. Committing a felony, whether or not involving moral turpitude, and a misdemeanor involving moral turpitude or any drug-related offense. In either case, conviction by a court of competent jurisdiction or a plea of no contest is conclusive evidence of the commission.

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9. Working under the influence of alcohol or other drugs.

18 10. Violating a federal or state law or administrative rule 19 relating to marijuana, prescription-only drugs, narcotics, dangerous 20 drugs, controlled substances or precursor chemicals when determined by the 21 board or by conviction in a federal or state court.

11. Knowingly dispensing a drug without a valid prescription order
as required pursuant to section 32-1968, subsection A.

12. Knowingly dispensing a drug on a prescription order that was issued in the course of the conduct of business of dispensing drugs pursuant to diagnosis by mail or the internet, unless the order was any of the following:

(a) Made by a physician who provides temporary patient supervision
 on behalf of the patient's regular treating licensed health care
 professional or provides a consultation requested by the patient's regular
 treating licensed health care professional.

32 (b) Made in an emergency medical situation as defined in section 33 41-1831.

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(c) Written to prepare a patient for a medical examination.

35 (d) Written or the prescription medications were issued for use by 36 a county or tribal public health department for immunization programs or 37 emergency treatment or in response to an infectious disease investigation, 38 a public health emergency, an infectious disease outbreak or an act of 39 bioterrorism. For the purposes of this subdivision, "bioterrorism" has 40 the same meaning prescribed in section 36-781.

41 (e) Written or antimicrobials were dispensed by the prescribing or 42 dispensing physician to a contact as defined in section 36-661 who is 43 believed to have had significant exposure risk as defined in section 44 36-661 with another person who has been diagnosed with a communicable 45 disease as defined in section 36-661. 1 (f) Written or the prescription medications were issued for 2 administering immunizations or vaccines listed in the United States 3 centers for disease control and prevention's recommended immunization 4 schedule to a household member of a patient.

5 (g) For epinephrine auto-injectors that are written or dispensed 6 for a school district or charter school and that are to be stocked for 7 emergency use pursuant to section 15-157 or for an authorized entity to be 8 stocked pursuant to section 36-2226.01.

9 (h) Written by a licensee through a telehealth program that is 10 covered by the policies and procedures adopted by the administrator of a 11 hospital or outpatient treatment center.

12 (i) Written pursuant to a physical or mental health status 13 examination that was conducted through telehealth as defined in section 36-3601 and consistent with federal law. 14

(j) For naloxone hydrochloride or any other opioid antagonist 15 16 approved by the United States food and drug administration and written or 17 dispensed for use pursuant to section 36-2228 or 36-2266.

18 13. Failing to report in writing to the board WITHIN FIFTEEN DAYS 19 evidence that a pharmacist or pharmacy intern is or may be any 20 professionally incompetent, is or may be guilty of unprofessional conduct 21 or is or may be mentally or physically unable to safely engage in the 22 practice of pharmacy.

14. Failing to report in writing to the board WITHIN FIFTEEN DAYS 23 24 any evidence that a pharmacy technician or pharmacy technician trainee is 25 may be professionally incompetent, is or may be quilty of or 26 unprofessional conduct or is or may be mentally or physically unable to 27 safely engage in the permissible activities of a pharmacy technician or 28 pharmacy technician trainee.

29 15. Failing to report in writing to the board WITHIN FIFTEEN DAYS any evidence that a permittee or a permittee's employee is or may be 30 31 guilty of unethical conduct or is or may be violating this chapter or a 32 rule adopted under this chapter.

33 16. Committing an offense in another jurisdiction that if committed in this state would be grounds for discipline. 34

17. Knowingly filing with the board any application, renewal or 35 36 other document that contains false or misleading information.

37 18. Providing false or misleading information or omitting material 38 information in any communication to the board or the board's employees or 39 agents.

40 19. Violating or attempting to violate, directly or indirectly, or 41 assisting in or abetting in the violation of, or conspiring to violate, 42 this chapter.

43 20. Violating a formal order, terms of probation, a consent agreement or a stipulation issued or entered into by the board or its 44 45 executive director pursuant to this chapter.

1 21. Failing to comply with a board subpoena or failing to comply in 2 a timely manner with a board subpoena without providing any explanation to 3 the board for not complying with the subpoena.

4 22. Refusing without just cause to allow authorized agents of the 5 board to examine documents that are required to be kept pursuant to this 6 chapter or title 36.

7 23. Participating in an arrangement or agreement to allow a 8 prescription order or a prescription medication to be left at, picked up 9 from, accepted by or delivered to a place that is not licensed as a This paragraph does not prohibit a pharmacist or a pharmacy 10 pharmacy. 11 from using an employee or a common carrier to pick up prescription orders 12 at or deliver prescription medications to the office or home of a medical 13 practitioner, the residence of a patient or a patient's hospital.

14 24. Paying rebates or entering into an agreement for paying rebates 15 to a medical practitioner or any other person in the health care field.

16 25. Providing or causing to be provided to a medical practitioner 17 prescription order blanks or forms bearing the pharmacist's or pharmacy's 18 name, address or other means of identification.

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26. Fraudulently claiming to have performed a professional service.

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27. Fraudulently charging a fee for a professional service.

21 28. Failing to report TO THE BOARD WITHIN FIFTEEN DAYS a change of 22 the licensee's home address, contact information, employer or employer's 23 address as required by section 32-1926.

24 29. Failing to report TO THE BOARD WITHIN FIFTEEN DAYS a change in 25 the licensee's residency status as required by section 32-1926.01.

26 30. Failing to maintain effective controls against the diversion of 27 controlled substances or precursor chemicals to unauthorized persons or 28 entities.

29 31. FAILING TO PRODUCE, WITHIN FIFTEEN DAYS, ON THE REQUEST OF THE 30 OFFICIAL CONDUCTING AN INVESTIGATION PURSUANT TO A COMPLAINT ANY BOOKS, RECORDS, DOCUMENTS OR STATEMENTS AND, IF AVAILABLE, AUDIO OR VISUAL 31 32 **RECORDINGS.** 

C. In this chapter, unless the context otherwise requires, for the 33 purposes of disciplining a pharmacy technician or pharmacy technician 34 trainee, "unprofessional conduct" means the following, whether occurring 35 36 in this state or elsewhere:

37 1. Using alcohol or other drugs to such a degree as to render the 38 licensee unfit to perform the licensee's employment duties.

39 2. Violating a federal or state law or administrative rule relating 40 to the manufacture or distribution of drugs or devices.

41 3. Obtaining or attempting to obtain a pharmacy technician or 42 pharmacy technician trainee license or a pharmacy technician license 43 renewal by fraud, by misrepresentation or by knowingly taking advantage of 44 the mistake of another person or an agency.

4. Having the licensee's license to practice as a pharmacy
 technician denied or disciplined in another jurisdiction.

5. Failing to comply with the mandatory continuing professional education requirements of section 32-1925, subsection H and rules adopted by the board.

6. Committing a felony, whether or not involving moral turpitude, 7 or a misdemeanor involving moral turpitude or any drug-related offense. In 8 either case, conviction by a court of competent jurisdiction or a plea of 9 no contest is conclusive evidence of the commission.

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7. Working under the influence of alcohol or other drugs.

8. Violating a federal or state law or administrative rule relating marijuana, prescription-only drugs, narcotics, dangerous drugs, controlled substances or precursor chemicals when determined by the board or by conviction in a federal or state court.

9. Failing to report in writing to the board WITHIN FIFTEEN DAYS any evidence that a pharmacist or pharmacy intern is or may be professionally incompetent, is or may be guilty of unprofessional conduct or is or may be mentally or physically unable to safely engage in the practice of pharmacy.

20 10. Failing to report in writing to the board WITHIN FIFTEEN DAYS 21 any evidence that a pharmacy technician or pharmacy technician trainee is 22 be professionally incompetent, is or may be quilty of or may unprofessional conduct or is or may be mentally or physically unable to 23 24 safely engage in the permissible activities of a pharmacy technician or 25 pharmacy technician trainee.

11. Failing to report in writing to the board WITHIN FIFTEEN DAYS any evidence that a permittee or a permittee's employee is or may be guilty of unethical conduct or is or may be violating this chapter or a rule adopted under this chapter.

30 12. Committing an offense in another jurisdiction that if committed 31 in this state would be grounds for discipline.

32 13. Knowingly filing with the board any application, renewal or 33 other document that contains false or misleading information.

14. Providing false or misleading information or omitting material information in any communication to the board or the board's employees or agents.

37 15. Violating or attempting to violate, directly or indirectly, or
 38 assisting in or abetting in the violation of, or conspiring to violate,
 39 this chapter.

40 16. Violating a formal order, terms of probation, a consent 41 agreement or a stipulation issued or entered into by the board or its 42 executive director pursuant to this chapter.

43 17. Failing to comply with a board subpoena or failing to comply in
44 a timely manner with a board subpoena without providing any explanation to
45 the board for not complying with the subpoena.

1 18. Failing to report TO THE BOARD WITHIN FIFTEEN DAYS a change of 2 the licensee's home address, contact information, employer or employer's 3 address as required by section 32-1926.

4 19. Failing to report TO THE BOARD WITHIN FIFTEEN DAYS a change in 5 the licensee's residency status as required by section 32-1926.01.

6 20. FAILING TO PRODUCE, WITHIN FIFTEEN DAYS, ON THE REQUEST OF THE 7 OFFICIAL CONDUCTING AN INVESTIGATION ANY BOOKS, RECORDS, DOCUMENTS OR 8 STATEMENTS AND, IF AVAILABLE, AUDIO OR VISUAL RECORDINGS.

9 Sec. 2. Section 32-1904, Arizona Revised Statutes, is amended to 10 read:

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32-1904. Powers and duties of board; immunity

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A. The board shall:

13 1. Make bylaws and adopt rules that are necessary to protect the 14 public and that pertain to the practice of pharmacy, the manufacturing, 15 wholesaling or supplying of drugs, devices, poisons or hazardous 16 substances, the use of pharmacy technicians and support personnel and the 17 lawful performance of its duties.

18 2. Fix standards and requirements to register and reregister19 pharmacies, except as otherwise specified.

3. Investigate compliance as to the quality, label and labeling of all drugs, devices, poisons or hazardous substances and take action necessary to prevent the sale of these if they do not conform to the standards prescribed in this chapter, the official compendium or the federal act.

25 4. Enforce its rules. In so doing, the board or its agents have 26 free access, during the hours reported with the board or the posted hours at the facility, to any pharmacy, manufacturer, wholesaler, third-party 27 logistics provider, nonprescription drug permittee or other establishment 28 29 in which drugs, devices, poisons or hazardous substances are manufactured, 30 processed, packed or held, or to enter any vehicle being used to transport 31 or hold such drugs, devices, poisons or hazardous substances for the 32 purpose of:

(a) Inspecting the establishment or vehicle to determine whether
 any provisions of this chapter or the federal act are being violated.

35 (b) Securing samples or specimens of any drug, device, poison or 36 hazardous substance after paying or offering to pay for the sample.

37 (c) Detaining or embargoing a drug, device, poison or hazardous
 38 substance in accordance with section 32-1994.

5. Examine and license as pharmacists and pharmacy interns all
 qualified applicants as provided by this chapter.

6. Require each applicant for an initial license to apply for a fingerprint clearance card pursuant to section 41-1758.03. If an applicant is issued a valid fingerprint clearance card, the applicant shall submit the valid fingerprint clearance card to the board with the completed application. If an applicant applies for a fingerprint 1 clearance card and is denied, the applicant may request that the board 2 consider the application for licensure notwithstanding the absence of a 3 valid fingerprint clearance card. The board, in its discretion, may 4 approve an application for licensure despite the denial of a valid 5 fingerprint clearance card if the board determines that the applicant's 6 criminal history information on which the denial was based does not alone 7 disqualify the applicant from licensure.

8 7. Issue duplicates of lost or destroyed permits on the payment of 9 a fee as prescribed by the board.

10 8. Adopt rules to rehabilitate pharmacists and pharmacy interns as 11 provided by this chapter.

12 9. At least once every three months, notify pharmacies regulated 13 pursuant to this chapter of any modifications on prescription writing privileges of podiatrists, dentists, doctors of medicine, registered nurse 14 15 practitioners. osteopathic physicians, veterinarians, physician 16 assistants, optometrists and homeopathic physicians of which it receives 17 notification from the state board of podiatry examiners, state board of 18 dental examiners, Arizona medical board, Arizona state board of nursing, Arizona board of osteopathic examiners in medicine and surgery, Arizona 19 20 state veterinary medical examining board, Arizona regulatory board of 21 physician assistants, state board of optometry or board of homeopathic and 22 integrated medicine examiners.

23 10. Charge a permittee a fee, as determined by the board, for an 24 inspection if the permittee requests the inspection.

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11. Issue only one active or open license per individual.

26 12. Allow a licensee to regress to a lower level license on written 27 explanation and review by the board for discussion, determination and 28 possible action.

29 13. Open an investigation only if the identifying information 30 regarding a complainant is provided or the information provided is 31 sufficient to conduct an investigation.

14. Provide notice to an applicant, licensee or permittee using
 only the information provided to the board through the board's licensing
 database.

35 B. The board may:

1. Employ chemists, compliance officers, clerical help and other employees subject to title 41, chapter 4, article 4 and provide laboratory facilities for the proper conduct of its business.

2. Provide, by educating and informing the licensees and the
public, assistance in curtailing abuse in the use of drugs, devices,
poisons and hazardous substances.

42 3. Approve or reject the manner of storage and security of drugs,
43 devices, poisons and hazardous substances.

Accept monies and services to assist in enforcing this chapter
 from other than licensees:

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(a) For performing inspections and other board functions.

4 (b) For the cost of copies of the pharmacy and controlled 5 substances laws, the annual report of the board and other information from 6 the board.

5. Adopt rules for professional conduct appropriate to the
establishment and maintenance of a high standard of integrity and dignity
in the profession of pharmacy.

10 6. Grant permission to deviate from a state requirement for 11 modernization of pharmacy practice, experimentation or technological 12 advances.

7. Adopt rules for the training and practice of pharmacy interns,pharmacy technicians and support personnel.

8. Investigate alleged violations of this chapter, conduct hearings in respect to violations, subpoena witnesses and take such action as it deems necessary to revoke or suspend a license or a permit, place a licensee or permittee on probation or warn a licensee or permittee under this chapter or to bring notice of violations to the county attorney of the county in which a violation took place or to the attorney general.

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9. By rule, approve colleges or schools of pharmacy.

10. By rule, approve programs of practical experience, clinical programs, internship training programs, programs of remedial academic work and preliminary equivalency examinations as provided by this chapter.

25 11. Assist in the continuing education of pharmacists and pharmacy 26 interns.

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12. Issue inactive status licenses as provided by this chapter.

28 13. Accept monies and services from the federal government or 29 others for educational, research or other purposes pertaining to the 30 enforcement of this chapter.

31 14. By rule, except from the application of all or any part of this 32 chapter any material, compound, mixture or preparation containing any stimulant or depressant substance included in section 13-3401, paragraph 33 6, subdivision (c) or (d) from the definition of dangerous drug if the 34 35 material, compound, mixture or preparation contains one or more active 36 medicinal ingredients not having a stimulant or depressant effect on the central nervous system, provided that such admixtures are included in such 37 38 combinations, quantity, proportion or concentration as to vitiate the potential for abuse of the substances that do have a stimulant or 39 40 depressant effect on the central nervous system.

41 15. Adopt rules for the revocation, suspension or reinstatement of 42 licenses or permits or the probation of licensees or permittees as 43 provided by this chapter. 1 16. Issue a certificate of free sale to any person that is licensed 2 by the board as a manufacturer for the purpose of manufacturing or 3 distributing food supplements or dietary supplements as defined in rule by 4 the board and that wants to sell food supplements or dietary supplements 5 domestically or internationally. The application shall contain all of the 6 following:

7 (a) The applicant's name, address, email address, telephone and fax
8 number.

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(b) The product's full, common or usual name.

10 (c) A copy of the label for each product listed. If the product is 11 to be exported in bulk and a label is not available, the applicant shall 12 include a certificate of composition.

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(d) The country of export, if applicable.

14 (e) The number of certificates of free sale requested THE APPLICANT
 15 SHALL SUBMIT AN APPLICATION APPROVED BY THE BOARD.

16 17. Establish an inspection process to issue certificates of free 17 sale or good manufacturing practice certifications. The board shall 18 establish in rule:

19 20 (a) A fee to issue certificates of free sale.

(b) A fee to issue good manufacturing practice certifications. (c) An annual inspection fee.

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18. Delegate to the executive director the authority to:

(a) If the president or vice president of the board concurs after reviewing the case, enter into an interim consent agreement with a licensee or permittee if there is evidence that a restriction against the license or permit is needed to mitigate danger to the public health and safety. The board may subsequently formally adopt the interim consent agreement with any modifications the board deems necessary.

(b) Take no action or dismiss a complaint that has insufficient avidence that a violation of statute or rule governing the practice of pharmacy occurred.

32 (c) Request an applicant or licensee to provide court documents and 33 police reports if the applicant or licensee has been charged with or 34 convicted of a criminal offense. The executive director may do either of 35 the following if the applicant or licensee fails to provide the requested 36 documents to the board within thirty business days after the request:

(i) Close the application, deem the application fee forfeited and
 not consider a new application complete unless the requested documents are
 submitted with the application.

40 (ii) Notify the licensee of an opportunity for a hearing in 41 accordance with section 41–1061 to consider suspension of the licensee.

42 (d) Pursuant to section 36-2604, subsection B, review prescription 43 information collected pursuant to title 36, chapter 28, article 1.

1 (e) ISSUE A SUBPOENA TO DO EITHER OF THE FOLLOWING: 2 (i) SOLICIT A RESPONSE EITHER FOR INFORMATION PERTAINING TO A 3 COMPLAINT OR INVESTIGATION OR TO A CONSENT AGREEMENT ISSUED BY THE BOARD. 4 (ii) REQUIRE A PERSONAL APPEARANCE BEFORE THE BOARD. 5 (f) ENTER INTO AGREEMENTS OR MEMORANDA OF UNDERSTANDING BETWEEN A 6 STATE OR FEDERAL REGULATORY AGENCY. 7 C. At each regularly scheduled board meeting, the executive 8 director shall provide to the board a list of the executive director's 9 actions taken pursuant to subsection B, paragraph 18, subdivisions (a), (b) AND (c) and (d) of this section since the last board meeting. 10 11 D. The board may issue nondisciplinary civil penalties or delegate 12 to the executive director the authority to issue nondisciplinary civil 13 penalties. The nondisciplinary civil penalties shall be prescribed by the board in rule and issued using a board-approved form. If a licensee or 14 permittee fails to pay a nondisciplinary civil penalty that the board has 15 16 imposed on it, the board shall hold a hearing on the matter. In addition 17 to any other nondisciplinary civil penalty adopted by the board, either of 18 the following acts or omissions that is not an imminent threat to the 19 public health and safety is subject to a nondisciplinary civil penalty: 20 1. An occurrence of either of the following: (a) Failing to submit a remodel application before remodeling a 21 22 permitted facility. (b) Failing to notify the board of the relocation of a business. 23 24 2. The occurrence of any of the following violations or any of the 25 violations adopted by the board in rule, with three or more violations 26 being presented to the board as a complaint: 27 (a) The licensee or permittee fails to update the licensee's or 28 permittee's online profile within ten days after a change in contact 29 information, address, telephone number or email address. 30 (b) The licensee fails to update the licensee's online profile 31 within ten days after a change in employment. 32 (c) The licensee fails to complete the required continuing 33 education for a license renewal. (d) The licensee fails to update the licensee's online profile to 34 reflect a new pharmacist in charge within fourteen days after the position 35 36 change. 37 (e) The permittee fails to update the permittee's online profile to 38 reflect a new designated representative within ten days after the position 39 change. 40 (f) The licensee or permittee fails to notify the board of a new 41 criminal charge, arrest or conviction against the licensee or permittee in 42 this state or any other jurisdiction. 43 (g) The licensee or permittee fails to notify the board of a 44 disciplinary action taken against the licensee or permittee by another 45 regulating agency in this state or any other jurisdiction. - 12 -

1 (h) A THE licensee or permittee fails to renew a license or permit 2 within sixty days after the license or permit expires. If more than sixty 3 days have lapsed after the expiration of a license or permit, the licensee 4 or permittee shall appear before the board.

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(i) A new pharmacist in charge fails to conduct a controlled substance inventory within ten days after starting the position.

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7 (j) A person fails to obtain a permit before shipping into this 8 state anything that requires a permit pursuant to this chapter.

9 (k) Any other violations of statute or rule that the board or the 10 board's designee deems appropriate for a nondisciplinary civil penalty.

11 E. The board shall develop substantive policy statements pursuant 12 to section 41–1091 for each specific licensing and regulatory authority 13 the board delegates to the executive director.

F. The executive director and other personnel or agents of the board are not subject to civil liability for any act done or proceeding undertaken or performed in good faith and in furtherance of the purposes of this chapter.

18 Sec. 3. Section 32–1925, Arizona Revised Statutes, is amended to 19 read:

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32-1925. <u>Renewal of license of pharmacists, interns and</u> <u>pharmacy technicians; fees; expiration dates;</u> <u>penalty for failure to renew; continuing education</u>

23 A. Except for interns and pharmacy technician trainees, the board 24 shall assign all persons who are licensed under this chapter to one of two 25 license renewal groups AS PRESCRIBED BY THE BOARD IN RULE. Except as 26 provided in section 32-4301, a holder of a license certificate designated 27 in the licensing database as even by way of verbiage or numerical value 28 shall renew it biennially on or before November 1 of the even-numbered 29 year, two years after the last renewal date. Except as provided in 30 section 32-4301, a holder of a license certificate designated in the 31 licensing database as odd by way of verbiage or numerical value shall 32 renew it biennially on or before November 1 of the odd-numbered year, two years after the last renewal date. failure to renew and pay all required 33 34 fees on or before November 1 of the year in which the renewal is due 35 suspends the license. The board shall vacate a suspension when the 36 licensee pays all past due fees and reinstatement penalties. 37 Reinstatement penalties shall not exceed \$350. The board may waive collection of a fee or reinstatement penalty due after suspension under 38 39 conditions established by a majority of the board.

40 B. A person shall not apply for license renewal more than sixty 41 days before the expiration date of the license.

42 C. A person who is licensed as a pharmacist or a pharmacy 43 technician and who has not renewed the license for five consecutive years 44 shall furnish to the board satisfactory proof of fitness to be licensed as 45 a pharmacist or a pharmacy technician. A person whose license has lapsed 1 for two or more renewal cycles shall pay the fees for the two most recent 2 renewal cycles and the penalties before being reinstated.

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D. Biennial renewal fees for licensure shall be not more than:

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For a pharmacist, \$250.
 For a pharmacy technician, \$100.

5 6

3. For a duplicate renewal license, \$25.

7 E. Fees that are designated to be not more than a maximum amount 8 shall be set by the board for the following two fiscal years beginning 9 November 1. The board shall establish fees approximately proportionate to 10 the maximum fee allowed to cover the board's anticipated expenditures for 11 the following two fiscal years. Variation in a fee is not effective 12 except at the expiration date of a license.

F. The board shall not renew a license for a pharmacist unless the pharmacist has complied with the mandatory continuing professional pharmacy education requirements of sections 32-1936 and 32-1937.

16 G. The board shall prescribe intern licensure renewal fees that do 17 not exceed \$75. The license of an intern who does not receive specific 18 board approval to renew the intern license or who receives board approval to renew but who does not renew and pay all required fees before the 19 20 license expiration date is suspended after the license expiration 21 date. The board shall vacate a suspension if the licensee pays all past 22 due fees and penalties. Penalties shall not exceed \$350. The board may waive collection of a fee or penalty due after suspension under conditions 23 24 established by the board.

H. The board shall not renew a license for a pharmacy technician 25 26 unless that person has a current board-approved license and has complied 27 board-approved mandatory continuing professional education with requirements. If a pharmacy technician prepares, compounds or dispenses 28 29 prescription medications at a remote dispensing site pharmacy, the 30 pharmacy technician shall complete, in addition to any other 31 board-approved mandatory continuing professional education requirements, a 32 two-hour continuing education program on remote dispensing site pharmacy 33 practices provided by an approved provider.

34 Sec. 4. Section 32-1926, Arizona Revised Statutes, is amended to 35 read:

36

32-1926. Notice of change of information required

37 A. Except as prescribed in subsection B of this section, a 38 pharmacist, intern, pharmacy technician or pharmacy technician trainee, 39 within ten FIFTEEN days after a change in that person's employer, 40 employer's address, home address or contact information, shall 41 electronically update the person's online board profile or give written notice to the board office staff of the new information. 42

43 B. Pursuant to board rule, a pharmacist designated as the 44 pharmacist in charge for a permit issued under this chapter shall give 45 immediate notice to the board office staff of the initiation and

1 termination of such responsibility. The pharmacist shall either 2 electronically update the pharmacist's online board profile or give 3 written notice to the board office staff of the new information. 4 Sec. 5. Section 32-1927, Arizona Revised Statutes, is amended to 5 read: 6 32-1927. Pharmacists; pharmacy interns; disciplinary action 7 A. A pharmacist or pharmacy intern is subject to disciplinary 8 action by the board for any of the following: 9 1. The board determines that the licensee has committed an act of unprofessional conduct. 10 11 2. The licensee is found by psychiatric examination to be mentally 12 unfit to practice the profession of pharmacy. 13 3. The licensee is found to be physically or mentally incapacitated to such a degree as to render the licensee unfit to practice the 14 15 profession of pharmacy. 16 4. The licensee is found to be professionally incompetent to such a 17 degree as to render the licensee unfit to practice the profession of 18 pharmacy. 19 5. The license was issued through error. 20 B. A pharmacist or pharmacy intern who after a formal hearing is 21 found by the board to be guilty of unprofessional conduct, to be mentally 22 or physically unable safely to engage in the practice of pharmacy or to be 23 professionally incompetent is subject to any one or combination of the 24 following: 1. A civil penalty of not to exceed one thousand dollars MORE THAN 25 26 \$1,000 for each violation of this chapter or a rule adopted under this 27 chapter. 2. A letter of reprimand. 28 29 3. A decree of censure. 30 4. Completion of board-designated continuing pharmaceutical 31 education courses. 32 5. Probation. 33 6. Suspension or revocation of the license. 34 С. The board may charge the costs of formal hearings to the licensee whom it finds to be in violation of this chapter or a rule 35 36 adopted under this chapter. D. The board on its own motion may investigate any evidence that 37 38 appears to show that a pharmacist or pharmacy intern is or may be professionally incompetent, is or may be guilty of unprofessional conduct 39 or is or may be mentally or physically unable safely to engage in the 40 41 practice of pharmacy. Any person may, and a licensee or permittee of the board must, report to the board any information that appears to show that 42 43 a pharmacist or pharmacy intern is or may be professionally incompetent, is or may be guilty of unprofessional conduct or is or may be mentally or 44 45 physically unable safely to engage in the practice of pharmacy. The board 1 or the executive director shall notify the pharmacist or pharmacy intern 2 as to the content of the complaint as soon as reasonable. Any person or 3 entity that reports or provides information to the board in good faith is 4 subject to an action for civil not damages. It is an act of 5 unprofessional conduct for any pharmacist or pharmacy intern to fail to 6 report as required by this subsection.

7 E. The pharmacy permittee or pharmacist in charge of a pharmacy 8 located in this state must inform the board if a pharmacist or pharmacy 9 intern employed by the pharmacy is terminated because of actions by the pharmacist or pharmacy intern that appear to show that the pharmacist or 10 11 pharmacy intern is or may be professionally incompetent, is or may be guilty of unprofessional conduct or is or may be mentally or physically 12 13 unable safely to engage in the practice of pharmacy, along with a general statement of the reasons that led the pharmacy to take the action. 14 The 15 pharmacy permittee or pharmacist in charge of a pharmacy located in this 16 state must inform the board if a pharmacist or pharmacy intern under 17 investigation resigns or if a pharmacist or pharmacy intern resigns in 18 lieu of disciplinary action by the pharmacy. Notification must include a 19 general statement of the reasons for the resignation. A person who 20 reports information in good faith pursuant to this subsection is not 21 subject to civil liability.

22 F. The board or, if delegated by the board, the executive director 23 require any combination of mental, physical, psychological, shall 24 psychiatric or medical competency examinations or pharmacist licensure 25 examinations and conduct necessary investigations, including 26 investigational interviews between representatives of the board and the 27 pharmacist or pharmacy intern, to fully inform itself about any information filed with the board under this section. 28 These examinations 29 may also include biological fluid testing. The board may require the 30 pharmacist or pharmacy intern, at that person's expense, to undergo 31 board-approved substance abuse assessment by а treatment and 32 rehabilitation program.

G. If after completing its investigation the board finds that the information provided pursuant to this section is not of sufficient seriousness to merit disciplinary action against the license of the pharmacist or pharmacy intern, the board may take any of the following actions:

38

1. Dismiss if the complaint is without merit.

39 2. File an advisory letter. The licensee may file a written 40 response with the board within thirty days after receiving the advisory 41 letter.

42 3. Require the licensee to complete board-designated continuing43 pharmaceutical education courses.

1

H. The board shall not disclose the name of the person who provides 2 information regarding a licensee's drug or alcohol impairment or the name of the person who files a complaint if that person requests anonymity.

3

4 I. If after completing its investigation the board believes that 5 the information is or may be true, it may request a conference with the 6 pharmacist or pharmacy intern. If the pharmacist or pharmacy intern 7 refuses the invitation for a conference and the investigation indicates 8 that grounds may exist for revocation or suspension of a license, 9 probation, issuance of a decree of censure or a letter of reprimand or imposition of a civil penalty, the board shall issue a formal notice that 10 11 a hearing be held pursuant to title 41, chapter 6, article 10.

12 If through information provided pursuant to this section or by J. 13 other means the board finds that the protection of the public health, welfare and safety requires emergency action against the license of a 14 pharmacist or pharmacy intern, the board may restrict a license or order a 15 16 summary suspension of a license pending proceedings for revocation or 17 other action. If the board acts pursuant to this subsection, the board 18 shall also serve the licensee with a written notice of complaint and formal hearing that sets forth the charges and licensee's right to a 19 20 formal hearing before the board or an administrative law judge on the 21 charges within sixty days pursuant to title 41, chapter 6, article 10.

22 K. If after completing the conference the board finds the 23 information provided pursuant to this section is not of sufficient 24 seriousness to merit revocation or suspension of a license, probation, 25 issuance of a decree of censure or a letter of reprimand or imposition of 26 a civil penalty, it may take the following actions:

27

1. Dismiss if the information is without merit.

28 2. File an advisory letter. The licensee may file a written 29 response with the board within thirty days after the licensee receives the 30 advisory letter.

31 3. Require the licensee to complete board-designated continuing 32 pharmaceutical education courses.

L. If during a conference the board finds that the information 33 provided pursuant to this section indicates that grounds may exist for 34 35 revocation or suspension of a license, probation, issuance of a decree of 36 censure or a letter of reprimand or imposition of a civil penalty, it may 37 take the following actions:

38

1. Dismiss if the information is without merit.

39 2. File an advisory letter. The licensee may file a written 40 response with the board within thirty days after the licensee receives the 41 advisory letter.

Require the licensee to complete board-designated continuing 42 3. 43 pharmaceutical education courses.

4. Enter into an agreement with the licensee to discipline the licensee, restrict the licensee's practice or professional activities or rehabilitate, retrain or assess the licensee in order to protect the public and ensure the licensee's ability to safely engage in the practice of pharmacy. The agreement may include at least the following:

6

(a) Issuance of a letter of reprimand.(b) Issuance of a decree of censure.

7 8

(c) Practice or professional restrictions, such as not acting as a

9 pharmacist in charge or pharmacy intern preceptor or working with another 10 pharmacist.

11

(d) Rehabilitative, retraining or assessment programs, including:

12

(i) Board-approved community service.

13 (ii) Successful completion of additional board-designated14 continuing pharmaceutical education courses.

15 (iii) Successful passage of board-approved pharmacist licensure 16 examinations.

(iv) Successful completion of a board-approved substance abuse
 treatment and rehabilitation program at the licensee's own expense.

19 (e) A civil penalty OF not to exceed one thousand dollars MORE THAN 20 \$1,000 for each violation of this chapter or a rule adopted under this 21 chapter.

22 (f) A period and terms of probation best adapted to protect the public health and safety and rehabilitate or educate the licensee 23 24 concerned. Probation may include temporary suspension and any or all of 25 the disciplinary actions. practice or professional restrictions. 26 rehabilitative, retraining or assessment programs listed in this section 27 or any other program agreed to by the board and the licensee.

M. If the board finds that the information provided pursuant to this section and additional information provided during the conference warrants revocation or suspension of a license, probation, issuance of a decree of censure or a letter of reprimand or imposition of a civil penalty, it shall initiate formal proceedings pursuant to title 41, chapter 6, article 10.

34 N. If the licensee wishes to be present at the formal hearing in person or by representation, or both, the licensee must file with the 35 36 board an answer to the charges in the notice of hearing. The answer must be in writing, be verified under oath and be filed within thirty days 37 after service of the notice of hearing. Failure to answer the board's 38 notice of hearing is deemed an admission of the charges in the notice of 39 40 hearing, AT WHICH TIME THE BOARD MAY ADOPT THE FINDINGS OF FACT, 41 ALLEGATIONS AND CONCLUSIONS OF LAW AND TAKE DISCIPLINARY ACTION AUTHORIZED 42 BY THIS CHAPTER.

43

0. An advisory letter is a nondisciplinary public document.

P. If the board during an investigation determines that a criminal violation might have occurred, it shall disclose its investigative evidence and information to the appropriate criminal justice agency for its consideration.

5 Q. In determining the appropriate disciplinary action under this 6 section, the board shall consider all previous nondisciplinary and 7 disciplinary actions against a licensee.

8 R. The board may deny a license to an applicant for the grounds 9 prescribed in subsection A of this section.

10 S. A person who is licensed pursuant to this chapter or by any 11 other jurisdiction and who has a license revoked or suspended shall not 12 obtain a license as a pharmacy intern, pharmacy technician or pharmacy 13 technician trainee or work as a pharmacy intern, pharmacy technician or 14 pharmacy technician trainee without the approval of the board or its 15 designee.

16 Sec. 6. Section 32-1927.01, Arizona Revised Statutes, is amended to 17 read:

- 18
- 19

32-1927.01. <u>Pharmacy technicians: pharmacy technician</u> <u>trainees: disciplinary action</u>

A. A pharmacy technician or pharmacy technician trainee is subject to disciplinary action by the board for any of the following:

1. The board determines that the licensee has committed an act of unprofessional conduct.

24 2. The licensee is found by psychiatric examination to be mentally 25 unfit to safely perform the licensee's employment duties.

26 3. The licensee is found to be physically or mentally incapacitated 27 to such a degree as to render the licensee unfit to safely perform the 28 licensee's employment duties.

4. The licensee is found to be professionally incompetent to such a
degree as to render the licensee unfit to safely perform the licensee's
employment duties.

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42

43

5. The license was issued through error.

B. A pharmacy technician or pharmacy technician trainee who after a formal hearing is found by the board to be guilty of unprofessional conduct, to be mentally or physically unable safely to engage in the practice of pharmacy or to be professionally incompetent is subject to any one or combination of the following:

38 1. A civil penalty of not to exceed one thousand dollars MORE THAN 39 \$1,000 for each violation of this chapter or a rule adopted under this 40 chapter.

- 41 2.
- 2. A letter of reprimand.

3. A decree of censure.

4. Completion of board designated continuing education courses.

5. Probation.

1 2

6. Suspension or revocation of the license.

C. The board may charge the costs of formal hearings to the licensee whom it finds to be in violation of this chapter or a rule adopted under this chapter.

6 D. The board on its own motion may investigate any evidence that 7 appears to show that a pharmacy technician or pharmacy technician trainee 8 is or may be professionally incompetent, is or may be guilty of 9 unprofessional conduct or is or may be mentally or physically unable safely to engage in the permissible activities of a pharmacy technician or 10 11 pharmacy technician trainee. Any person may, and a licensee or permittee 12 of the board must, report to the board any information that appears to 13 show that a pharmacy technician or pharmacy technician trainee is or may 14 be professionally incompetent, is or may be guilty of unprofessional conduct or is or may be mentally or physically unable safely to engage in 15 16 the permissible activities of a pharmacy technician or pharmacy technician 17 The board or the executive director shall notify the pharmacy trainee. 18 technician or pharmacy technician trainee as to the content of the 19 complaint as soon as reasonable. Any person or entity that reports or 20 provides information to the board in good faith is not subject to an 21 action for civil damages. It is an act of unprofessional conduct for any 22 pharmacy technician or pharmacy technician trainee to fail to report as 23 required by this subsection.

24 E. The pharmacy permittee or pharmacist in charge of a pharmacy 25 located in this state must inform the board if a pharmacy technician or 26 pharmacy technician trainee employed by the pharmacy is terminated because 27 of actions by that person that appear to show that the person is or may be professionally incompetent, is or may be guilty of unprofessional conduct 28 29 or is or may be mentally or physically unable safely to engage in the 30 permissible activities of a pharmacy technician or pharmacy technician 31 trainee, along with a general statement of the reasons that led the 32 pharmacy to take the action. The pharmacy permittee or pharmacist in charge of a pharmacy located in this state must inform the board if a 33 pharmacy technician or pharmacy technician trainee under investigation 34 35 resigns or if a pharmacy technician or pharmacy technician trainee resigns 36 in lieu of disciplinary action by the pharmacy. Notification must include 37 a general statement of the reasons for the resignation. A person who 38 reports information in good faith pursuant to this subsection is not 39 subject to civil liability.

F. The board or, if delegated by the board, the executive director shall require any combination of mental, physical, psychological, psychiatric or medical competency examinations or pharmacy technician licensure examinations and conduct necessary investigations, including investigational interviews between representatives of the board and the pharmacy technician or pharmacy technician trainee, to fully inform itself 1 about any information filed with the board pursuant to this section.
2 These examinations may also include biological fluid testing. The board
3 may require the licensee, at that person's expense, to undergo assessment
4 by a board approved substance abuse treatment and rehabilitation program.

G. If after completing its investigation the board finds that the information provided pursuant to this section is not of sufficient seriousness to merit disciplinary action against the license of the pharmacy technician or pharmacy technician trainee, the board may take any of the following actions:

10

1. Dismiss if the complaint is without merit.

11 2. File an advisory letter. The licensee may file a written 12 response with the board within thirty days after receiving the advisory 13 letter.

Require the licensee to complete board designated continuingpharmaceutical education courses.

H. The board shall not disclose the name of the person who provides
information regarding a licensee's drug or alcohol impairment or the name
of the person who files a complaint if that person requests anonymity.

19 I. If after completing its investigation the board believes that 20 the information is or may be true, it may request a conference with the 21 licensee. If the licensee refuses the invitation for a conference and the 22 investigation indicates that grounds may exist for revocation or suspension of a license, probation, issuance of a decree of censure or a 23 24 letter of reprimand or imposition of a civil penalty, the board shall 25 issue a formal notice that a hearing be held pursuant to title 41, chapter 26 6, article 10.

27 J. If through information provided pursuant to this section or by 28 other means the board finds that the protection of the public health, 29 welfare and safety requires emergency action against the license of a 30 pharmacy technician or pharmacy technician trainee, the board may restrict 31 a license or order a summary suspension of a license pending proceedings for revocation or other action. If the board acts pursuant to this 32 subsection, the board shall also serve the licensee with a written notice 33 of complaint and formal hearing that sets forth the charges made against 34 35 the licensee and the licensee's right to a formal hearing before the board 36 or an administrative law judge on the charges within sixty days pursuant 37 to title 41, chapter 6, article 10.

38 K. If after completing the conference the board finds the 39 information provided pursuant to this section is not of sufficient 40 seriousness to merit revocation or suspension of a license, probation, 41 issuance of a decree of censure or a letter of reprimand or imposition of 42 a civil penalty, it may take the following actions:

43

1. Dismiss if the information is without merit.

1 2. File an advisory letter. The licensee may file a written 2 response with the board within thirty days after the licensee receives the 3 advisory letter.

4 3. Require the licensee to complete board designated continuing 5 pharmaceutical education courses.

- 6 L. If during a conference the board finds that the information 7 provided pursuant to this section indicates that grounds may exist for 8 revocation or suspension of a license, probation, issuance of a decree of 9 censure or a letter of reprimand or imposition of a civil penalty, it may 10 take the following actions:
  - 1. Dismiss if the information is without merit.

12 2. File an advisory letter. The licensee may file a written 13 response with the board within thirty days after the licensee receives the 14 advisory letter.

Require the licensee to complete board designated continuing
 pharmaceutical education courses.

4. Enter into an agreement with the licensee to discipline the licensee, restrict the licensee's practice or professional activities or rehabilitate, retrain or assess the licensee in order to protect the public and ensure the licensee's ability to safely engage in the permissible activities of a pharmacy technician or pharmacy technician trainee. The agreement may include at least the following:

23 24

11

(a) Issuance of a letter of reprimand.(b) Issuance of a decree of censure.

25 (c) Practice or professional restrictions, such as doing the 26 following only under pharmacist supervision:

27 28 (i) Entering prescription or patient data.

(ii) Initiating or accepting verbal refill authorization.

29 (iii) Counting, pouring, packaging or labeling prescription 30 medication.

31 (iv) Compounding, reconstituting, prepackaging or repackaging 32 drugs.

33 34 (d) Rehabilitative, retraining or assessment programs, including:

(i) Board approved community service.

35 (ii) Successful completion of additional board designated
 36 continuing pharmaceutical education courses.

37 (iii) Successful passage of board approved pharmacist technician38 licensure examinations.

39 (iv) Successful completion of a board approved substance abuse 40 treatment and rehabilitation program at the licensee's own expense.

41 (e) A civil penalty OF not to exceed one thousand dollars MORE THAN 42 \$1,000 for each violation of this chapter or a rule adopted under this 43 chapter. 1 (f) A period and terms of probation best adapted to protect the 2 public health and safety and rehabilitate or educate the licensee 3 concerned. Probation may include temporary suspension and any or all of 4 actions, practice or professional restrictions, the disciplinary 5 rehabilitative, retraining or assessment programs listed in this section 6 or any other program agreed to by the board and the licensee.

7 M. If the board finds that the information provided pursuant to 8 this section and additional information provided during the conference 9 warrants revocation or suspension of a license, probation, issuance of a decree of censure or a letter of reprimand or imposition of a civil 10 11 penalty, it shall initiate formal proceedings pursuant to title 41, 12 chapter 6. article 10.

13 N. If the licensee wishes to be present at the formal hearing in person or by representation, or both, the licensee must file with the 14 board an answer to the charges in the notice of hearing. The answer must 15 16 be in writing, be verified under oath and be filed within thirty days 17 after service of the notice of hearing. Failure to answer the board's 18 notice of hearing is deemed an admission of the charges in the notice of 19 hearing, AT WHICH TIME THE BOARD MAY ADOPT THE FINDINGS OF FACT, 20 ALLEGATIONS AND CONCLUSIONS OF LAW AND TAKE DISCIPLINARY ACTION AUTHORIZED 21 BY THIS CHAPTER.

22

0. An advisory letter is a nondisciplinary public document.

23 P. If the board during an investigation determines that a criminal 24 violation might have occurred, it shall disclose its investigative 25 evidence and information to the appropriate criminal justice agency for 26 its consideration.

27 Q. In determining the appropriate disciplinary action under this 28 section, the board shall consider all previous nondisciplinary and 29 disciplinary actions against a licensee.

30 R. The board may deny a license to an applicant for the grounds 31 prescribed in subsection A of this section.

S. A person licensed pursuant to this chapter or by any other 32 jurisdiction who has a license revoked or suspended shall not obtain a 33 license as a pharmacy technician or pharmacy technician trainee or work as 34 35 a pharmacy technician or pharmacy technician trainee without the approval 36 of the board or its designee.

37 Sec. 7. Section 32-1927.02, Arizona Revised Statutes, is amended to 38 read:

39

## 32-1927.02. Permittees; disciplinary action

40

A. The board may discipline a permittee if:

41 1. The board determines that the permittee or permittee's employee 42 guilty of unethical conduct pursuant to section 32-1901.01, is 43 subsection A.

1 2. Pursuant to a psychiatric examination, the permittee or the 2 permittee's employee is found to be mentally unfit to safely engage in 3 employment duties.

4 3. The board determines that the permittee or the permittee's 5 employee is physically or mentally incapacitated to such a degree as to 6 render the permittee or permittee's employee unfit to safely engage in 7 employment duties.

8

4. The permit was issued through error.

9 5. A permittee or permittee's employee allows a person who does not 10 possess a current license issued by the board to work as a pharmacist, 11 pharmacy intern, pharmacy technician or pharmacy technician trainee.

12 B. A permittee who after a formal hearing is found by the board to 13 be guilty of unethical conduct, to be mentally or physically unable safely to engage in employment duties or to be in violation of this chapter or a 14 rule adopted under this chapter or whose employee after a formal hearing 15 16 is found by the board to be guilty of unethical conduct, to be mentally or 17 physically unable safely to engage in employment duties or to be in 18 violation of this chapter or a rule adopted under this chapter is subject to any one or combination of the following: 19

20 1. A civil penalty OF not to exceed one thousand dollars MORE THAN 21 \$1,000 for each violation of this chapter or a rule adopted under this 22 chapter.

23 24 2. A letter of reprimand.

3. A decree of censure.

Completion of board-designated pharmacy law continuing education
 courses.

5. Probation.

27 28

6. Suspension or revocation of the permit.

29 C. The board may charge the costs of formal hearings to the 30 permittee whom it finds to be in violation of this chapter or a rule 31 adopted under this chapter or whose employee it finds to be in violation 32 of this chapter or a rule adopted under this chapter.

D. The board on its own motion may investigate any evidence that 33 appears to show that a permittee or permittee's employee is or may be 34 guilty of unethical conduct, is or may be mentally or physically unable 35 36 safely to engage in employment duties or is or may be in violation of this 37 chapter or a rule adopted under this chapter. Any person may, and any licensee or permittee must, report to the board any information that 38 39 appears to show that a permittee or permittee's employee is or may be 40 guilty of unethical conduct, is or may be mentally or physically unable 41 safely to engage in employment duties or is or may be in violation of this chapter or a rule adopted under this chapter. The board or the executive 42 43 director shall notify the permittee as to the content of the complaint as 44 soon as reasonable. Any person or entity that reports or provides 45 information to the board in good faith is not subject to an action for

1 civil damages. It is an act of unethical conduct for any permittee to 2 fail to report as required by this subsection.

3 E. The board or, if delegated by the board, the executive director 4 any combination of mental, physical, require psychological, shall 5 medical competency examinations and conduct necessary psychiatric or 6 investigations, including investigational interviews between 7 representatives of the board and the permittee or permittee's employee, to 8 fully inform itself about any information filed with the board under 9 subsection D of this section. These examinations may also include 10 biological fluid testing. The board may require the permittee or 11 permittee's employee, at that person's expense, to undergo assessment by a 12 board-approved substance abuse treatment and rehabilitation program.

F. If after completing its investigation the board finds that the information provided pursuant to subsection D of this section is not of sufficient seriousness to merit disciplinary action against the permit, the board may take any of the following actions:

17

1. Dismiss if the complaint is without merit.

18 2. File an advisory letter. The permittee may file a written 19 response with the board within thirty days after receiving the advisory 20 letter.

Require the permittee to complete board-designated pharmacy law
 continuing education courses.

G. The board shall not disclose the name of the person who provides information regarding a permittee's or permittee's employee's drug or alcohol impairment or the name of the person who files a complaint if that person requests anonymity.

27 If after completing its investigation the board believes that Η. 28 the information is or may be true, it may request a conference with the 29 permittee or permittee's employee. If the permittee or permittee's employee refuses the invitation for a conference and the investigation 30 31 indicates that grounds may exist for revocation or suspension of a permit, 32 probation, issuance of a decree of censure or a letter of reprimand or 33 imposition of a civil penalty, the board shall issue a formal notice that 34 a hearing be held pursuant to title 41, chapter 6, article 10.

35 I. If through information provided pursuant to subsection D of this 36 section or by other means the board finds that the protection of the 37 public health, welfare and safety requires emergency action against the 38 permit, the board may restrict a permit or order a summary suspension of a 39 permit pending proceedings for revocation or other action. If the board 40 acts pursuant to this subsection, the board shall also serve the permittee 41 with a written notice of complaint and formal hearing that sets forth the 42 charges and the permittee's right to a formal hearing on the charges 43 before the board or an administrative law judge within sixty days pursuant 44 to title 41, chapter 6, article 10.

J. If after completing the conference the board finds the information provided pursuant to subsection D of this section is not of sufficient seriousness to merit revocation or suspension of a permit, probation, issuance of a decree of censure or a letter of reprimand or imposition of a civil penalty, it may take the following actions:

6

1. Dismiss if the information is without merit.

7 2. File an advisory letter. The permittee may file a written
8 response with the board within thirty days after receiving the advisory
9 letter.

10 3. Require the permittee to complete board-designated pharmacy law 11 continuing education courses.

12 K. If during a conference the board finds that the information 13 provided pursuant to subsection D of this section indicates that grounds 14 may exist for revocation or suspension of a permit, probation, issuance of 15 a decree of censure or a letter of reprimand or imposition of a civil 16 penalty, it may take the following actions:

17

1. Dismiss if the information is without merit.

18 2. File an advisory letter. The permittee may file a written 19 response with the board within thirty days after the permittee receives 20 the advisory letter.

Require the permittee to complete board-designated pharmacy law
 continuing education courses.

4. Enter into an agreement with the permittee to discipline the permittee, restrict the permittee's business activities or rehabilitate or assess the permittee in order to protect the public and ensure the permittee's ability to safely engage in employment duties. The agreement may include, at a minimum, the following disciplinary actions, business activity restrictions and rehabilitative or assessment programs:

29

(a) Issuance of a letter of reprimand.(b) Issuance of a decree of censure.

30 (b) Issuance of a decree of censure.
31 (c) Business activity restrictions, including limitations on the
32 number, type, classification or schedule of drug, device, poison,
33 hazardous substance, controlled substance or precursor chemical that may
34 be manufactured, sold, distributed or dispensed.

35 (d) Successful completion of board-designated pharmacy law 36 continuing education courses.

37 (e) Rehabilitative or assessment programs, including board-approved
 38 community service or successful completion of a board-approved substance
 39 abuse treatment and rehabilitation program at the permittee's own expense.

40 (f) A civil penalty OF not to exceed one thousand dollars MORE THAN 41 \$1,000 for each violation of this chapter or a rule adopted under this 42 chapter. 1 (g) A period and terms of probation best adapted to protect the 2 public health and safety and rehabilitate or assess the permittee 3 concerned. Probation may include temporary suspension and any or all of 4 the disciplinary actions, business practice restrictions, rehabilitative 5 or assessment programs listed in this section or any other program agreed 6 to by the board and the permittee.

7 L. If the board finds that the information provided pursuant to 8 subsection D of this section and additional information provided during 9 the conference indicate that grounds may exist for revocation or 10 suspension of a permit, probation, issuance of a decree of censure or a 11 letter of reprimand or imposition of a civil penalty, it shall initiate 12 formal proceedings pursuant to title 41, chapter 6, article 10.

13 M. If the permittee wishes to be present at the formal hearing in person or by representation, or both, the permittee must file with the 14 board an answer to the charges in the notice of hearing. The answer must 15 16 be in writing, be verified under oath and be filed within thirty days 17 after service of the notice of hearing. Failure to answer the board's 18 notice of hearing is deemed an admission of the charges in the notice of 19 hearing, AT WHICH TIME THE BOARD MAY ADOPT THE FINDINGS OF FACT, 20 ALLEGATIONS AND CONCLUSIONS OF LAW AND TAKE DISCIPLINARY ACTION AUTHORIZED 21 BY THIS CHAPTER.

N. If the board, during any investigation, determines that a criminal violation might have occurred, it shall disclose its investigative evidence and information to the appropriate criminal justice agency for its consideration.

0. In determining the appropriate disciplinary action under this section, the board shall consider all previous nondisciplinary and disciplinary actions against a permittee.

P. The board may deny a permit to an applicant for the grounds
 prescribed in subsection A of this section.

Q. If the board approves a permit and the business fails to become operational within nine months after the date the permit is granted, the permit is no longer valid. The board may grant a onetime extension for the business to become operational.

35 Sec. 8. Section 32-1930, Arizona Revised Statutes, is amended to 36 read:

37 38 32-1930. <u>Types of permits; permit restrictions and</u> <u>requirements; discontinuance of pharmacy permit</u>

A. On application, the board may issue the following classes or kinds of permits:

1. If approved by the board, a pharmacy, limited service pharmacy,
automated prescription-dispensing kiosk, full service wholesale drug,
third-party logistics provider, nonprescription drug wholesale and drug
manufacturer's permit.

2. A drug packager or drug prepackager permit to an individual or establishment that is currently listed by the United States food and drug administration and has met the requirements of that agency to purchase, repackage, relabel or otherwise alter the manufacturer's original package of an approved drug product with the intent of reselling these items to persons or businesses authorized to possess or resell the repackaged, prepackaged or relabeled drug.

8 3. A durable medical equipment distributor and compressed medical 9 gas distributor permit and a durable medical equipment supplier and 10 compressed medical gas supplier permit.

B. The board shall deny or revoke a pharmacy permit if a medical practitioner receives compensation, either directly or indirectly, from a pharmacy as a result of the practitioner's prescription orders. This does not include compensation to a medical practitioner who is the owner of a building where space is leased to a pharmacy at the prevailing rate, not resulting in a rebate to the medical practitioner.

17 C. If a pharmacy permanently discontinues operation, the permittee 18 shall immediately surrender the permit to the executive director. The 19 permittee shall remove all drug signs and symbols, either within or 20 without the premises, and shall remove or destroy all drugs, devices, 21 poisons and hazardous substances.

D. An automated prescription-dispensing kiosk may not contain or dispense a controlled substance as defined in section 36-2501 and the controlled substances act (P.L. 91-513; 84 Stat. 1242; 21 United States Code section 802).

26 E. ALL PERMITS SHALL CONTAIN THE NAME OF THE BUSINESS THAT MATCHES
 27 THE NAME ON THE PERMITTEE'S FACILITY, INVOICES AND PHARMACY PERMIT.

F. THE PERMITTEE'S HOURS OF OPERATION SHALL BE ENTERED IN THE
PERMITTEE'S ONLINE PROFILE AND UPDATED WITHIN FIFTEEN DAYS AFTER ANY
CHANGE IN THE PERMITTEE'S HOURS OF OPERATION.

31 Sec. 9. Section 32–1965, Arizona Revised Statutes, is amended to 32 read:

33

32-1965. Prohibited acts

COMMITTING OR CAUSING ANY OF the following acts or the causing of any thereof, in addition to any others so OTHER ACT specified in this chapter, are IS prohibited:

The manufacture, sale MANUFACTURING, SELLING, holding or
 offering for sale of any drug, device, poison, or hazardous substance that
 is adulterated or misbranded.

40 2. The adulteration ADULTERING or misbranding of any drug, device,
 41 poison, or hazardous substance.

3. The alteration, mutilation, destruction, obliteration, ALTERING,
MUTILATING, DESTROYING, OBLITERATING or removal of REMOVING the whole or
any part of the labeling of, or the doing of any other act with respect
to, a drug, device, poison, or hazardous substance, if such AN act is

1 done while such THE article is held for sale and results in such THE 2 article being adulterated or misbranded.

4. The manufacture, sale MANUFACTURING, SELLING, holding or offering for sale of a counterfeit drug or forging, counterfeiting, simulating, or falsely representing or without proper authority using any mark, stamp, tag, label, or other identification device authorized or required by rules adopted under the provisions of this chapter, or of the federal act.

9 5. The Using, on the labeling of any drug or device, or in any 10 advertisement, relating to such A drug or device, of any representation 11 or suggestion that such THE drug or device complies with the provisions of 12 this chapter.

6. In the case of a prescription-only drug or a controlled substance that requires a prescription order by state or federal law, the failure of the manufacturer, packer, or distributor to transmit, to any medical practitioner who makes a written request for information about such A drug, true and correct copies of all printed matter included in any package in which that drug is distributed or other printed matter approved under the federal act.

20 7. Engaging in the practice of pharmacy without first having a 21 current license in good standing issued by the board.

8. Making or offering to make a forged, counterfeit, altered or
 photocopied prescription or drug order for the purpose of obtaining
 prescription-only DRUGS or controlled substance drugs SUBSTANCES.

9. WHOLESALING OR DISTRIBUTING A PRESCRIPTION DRUG OR DEVICE, A
CONTROLLED SUBSTANCE, A NONPRESCRIPTION DRUG, MEDICAL GAS OR DURABLE
MEDICAL EQUIPMENT WITHOUT A VALID BOARD-ISSUED PERMIT.

10. IN THE CASE OF A MANUFACTURER, MANUFACTURING, POSSESSING OR
SHIPPING INTO THIS STATE A MANUFACTURED PRESCRIPTION DRUG OR DEVICE, A
CONTROLLED SUBSTANCE, A NONPRESCRIPTION DRUG, A PRECURSOR CHEMICAL OR ANY
OTHER REGULATED CHEMICAL WITHOUT A VALID BOARD-ISSUED PERMIT.

32 Sec. 10. Section 36-2608, Arizona Revised Statutes, is amended to 33 read:

34

36-2608. <u>Reporting requirements; waiver; exceptions</u>

A. If a medical practitioner OR A HEALTH CARE FACILITY dispenses 35 36 FOR OUTPATIENT USE a controlled substance listed in section 36-2513, 37 36-2514, 36-2515 or 36-2516 or the rules adopted pursuant to chapter 27, article 2 of this title FOR A PATIENT IN THIS STATE, or if a prescription 38 39 for PHARMACY DISPENSES a controlled substance listed in any of those 40 sections OR THE RULES ADOPTED PURSUANT TO CHAPTER 27, ARTICLE 2 OF THIS 41 TITLE or naloxone hydrochloride or any other opioid antagonist that is 42 approved by the United States food and drug administration is dispensed by 43 a pharmacy FOR A PATIENT in this state, a health care facility in this 44 state for outpatient use or a board-permitted nonresident pharmacy for 45 delivery to a person residing in this state, the medical practitioner,

1 health care facility or pharmacy must report the following information as 2 applicable and as prescribed by the board by rule:

The name, address, telephone number, prescription number and
 United States drug enforcement administration controlled substance
 registration number of the dispenser.

6 2. The name, address and date of birth of the person for whom the 7 prescription is written.

8 3. The name, address, telephone number and United States drug 9 enforcement administration controlled substance registration number of the 10 prescribing medical practitioner.

4. The name, strength, quantity, dosage and national drug code
 number of the schedule II, III, IV or V controlled substance or naloxone
 hydrochloride or other opioid antagonist dispensed PRESCRIPTION.

14

5. The date the prescription was dispensed.

15 6. The number of refills, if any, authorized by the medical 16 practitioner.

B. Except as provided in subsection D of this section, a dispenser must use the latest version of the standard implementation guide for prescription monitoring programs published by the American society for automation in pharmacy to report the required information.

C. The board shall allow the reporter to transmit the required information by electronic data transfer if feasible or, if not feasible, on reporting forms as prescribed by the board. The reporter shall submit the required information once each day.

D. A dispenser who does not have an automated recordkeeping system capable of producing an electronic report in the established format may request a waiver from electronic reporting by submitting a written request to the board. The board shall grant the request if the dispenser agrees in writing to report the data by submitting a completed universal claim form as prescribed by the board by rule.

E. The board by rule may prescribe the prescription form to be used in prescribing a schedule II, III, IV or V controlled substance if the board determines that this would facilitate the reporting requirements of this section.

35 F. The reporting requirements of this section do not apply to the 36 following:

37 1. A controlled substance that is administered directly to a 38 patient.

2. A controlled substance that is dispensed by a medical practitioner at a health care facility licensed by this state if the quantity dispensed is limited to an amount adequate to treat the patient for a maximum of seventy-two hours with not more than two seventy-two-hour cycles within any fifteen-day period.

44

3. A controlled substance sample.

4. The wholesale distribution of a schedule II, III, IV or V
 controlled substance. For the purposes of this paragraph, "wholesale
 distribution" has the same meaning prescribed in section 32-1981.

5. A facility that is registered by the United States drug enforcement administration as a narcotic treatment program and that is subject to the recordkeeping provisions of 21 Code of Federal Regulations section 1304.24.

6. A pharmacist who dispenses naloxone hydrochloride or another opioid antagonist to an individual pursuant to section 32-1979 shall report the information listed in subsection A, paragraphs 1, 2, 3 and 5 of this section and the name, strength, quantity, dosage and national drug code number as prescribed by the board by rule pursuant to subsection A of this section.

H. Naloxone hydrochloride or any other opioid antagonist shall not
 be viewable in the patient utilization report.