

Senate Engrossed
auto glass; repair; penalties

State of Arizona
Senate
Fifty-fifth Legislature
Second Regular Session
2022

CHAPTER 147
SENATE BILL 1410

AN ACT

AMENDING TITLE 20, CHAPTER 2, ARTICLE 6, ARIZONA REVISED STATUTES, BY
ADDING SECTION 20-463.02; RELATING TO AUTO GLASS.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona:

2 Section 1. Title 20, chapter 2, article 6, Arizona Revised
3 Statutes, is amended by adding section 20-463.02, to read:

4 20-463.02. Advanced driver assistance system; auto glass
5 repair; notice; violations; civil penalties;
6 definitions

7 A. IF A VEHICLE IS EQUIPPED WITH AN ADVANCED DRIVER ASSISTANCE
8 SYSTEM, AN AUTO GLASS REPAIR OR REPLACEMENT FACILITY THAT CONDUCTS GLASS
9 REPAIR, REPLACEMENT OR RECALIBRATION SHALL INFORM THE CUSTOMER BOTH:

10 1. IF A RECALIBRATION OF THAT SYSTEM IS REQUIRED.

11 2. IF A RECALIBRATION OF THAT SYSTEM IS PERFORMED THAT IT MUST MEET
12 OR EXCEED THE VEHICLE MANUFACTURER'S SPECIFICATIONS.

13 B. AN AUTO GLASS REPAIR OR REPLACEMENT FACILITY SHALL PROVIDE THE
14 CUSTOMER WITH AN ITEMIZED DESCRIPTION OF THE WORK TO BE DONE ON THE
15 VEHICLE.

16 C. AN AUTO GLASS REPAIR OR REPLACEMENT FACILITY MAY NOT REPRESENT
17 TO A CUSTOMER THAT THE COST OF A REPAIR, REPLACEMENT OR RECALIBRATION WILL
18 BE PAID FOR ENTIRELY BY THE CUSTOMER'S INSURER AND AT NO COST TO THE
19 CUSTOMER UNLESS THE COST OF THE REPAIR, REPLACEMENT OR RECALIBRATION IS
20 FULLY COVERED AS PROVIDED BY THE CUSTOMER'S INSURANCE POLICY.

21 D. IF A RECALIBRATION WAS NOT PERFORMED OR NOT COMPLETED
22 SUCCESSFULLY, THE AUTO GLASS REPAIR OR REPLACEMENT FACILITY SHALL INFORM
23 THE CUSTOMER AND THE CUSTOMER'S INSURER ELECTRONICALLY OR IN WRITING THAT
24 THE RECALIBRATION WAS NOT SUCCESSFUL OR WAS NOT PERFORMED AND THAT THE
25 VEHICLE SHOULD BE TAKEN TO A VEHICLE MANUFACTURER'S CERTIFIED DEALERSHIP
26 OR A QUALIFIED AUTO GLASS REPAIR OR REPLACEMENT FACILITY CAPABLE OF
27 PERFORMING THE RECALIBRATION OF AN ADVANCED DRIVER ASSISTANCE SYSTEM THAT
28 MEETS OR EXCEEDS THE VEHICLE MANUFACTURER'S SPECIFICATIONS.

29 E. AN AUTO GLASS REPAIR OR REPLACEMENT FACILITY THAT CONDUCTS A
30 RECALIBRATION FOR VEHICLE GLASS REPAIR OR REPLACEMENT SERVICES ON A
31 VEHICLE EQUIPPED WITH AN ADVANCED DRIVER ASSISTANCE SYSTEM:

32 1. IS NOT LIMITED TO VEHICLE GLASS, TOOLING, EQUIPMENT OR REPAIR
33 PROCEDURES DICTATED OR RECOMMENDED BY THE VEHICLE MANUFACTURER.

34 2. SHALL RECALIBRATE THE ADVANCED DRIVER ASSISTANCE SYSTEM TO MEET
35 OR EXCEED THE VEHICLE MANUFACTURER'S SPECIFICATIONS.

36 F. AN AUTO GLASS REPAIR OR REPLACEMENT FACILITY MAY NOT BILL OR
37 CHARGE THE CUSTOMER OR THE CUSTOMER'S INSURER FOR VEHICLE GLASS REPAIR,
38 REPLACEMENT OR RECALIBRATION SERVICES THAT ARE NOT PERFORMED IN ACCORDANCE
39 WITH THE VEHICLE MANUFACTURER'S SPECIFICATIONS.

40 G. A PERSON WHO VIOLATES THIS SECTION IS SUBJECT TO A CIVIL PENALTY
41 OF \$2,500. A VIOLATION OF THIS SECTION IS SUBJECT TO ENFORCEMENT PURSUANT
42 TO THIS ARTICLE.

1 H. FOR THE PURPOSES OF THIS SECTION:

2 1. "ADVANCED DRIVER ASSISTANCE SYSTEM" MEANS ELECTRONIC SYSTEMS
3 THAT USE AUTOMATED TECHNOLOGY, SUCH AS SENSORS AND CAMERAS, TO DETECT
4 NEARBY OBSTACLES OR DRIVER ERRORS AND THAT RESPOND TO ASSIST DRIVERS TO
5 SAFELY OPERATE A VEHICLE.

6 2. "RECALIBRATE" OR "RECALIBRATION" MEANS TO INSTRUCT A VEHICLE'S
7 ADVANCED DRIVER ASSISTANCE SYSTEM, INCLUDING INTERNAL COMPUTERS, TO
8 READJUST TARGETED CAMERAS, SENSORS AND OTHER TECHNOLOGY TO FUNCTION
9 PROPERLY IN ACCORDANCE WITH THE VEHICLE MANUFACTURER'S SPECIFICATIONS.

APPROVED BY THE GOVERNOR APRIL 14, 2022.

FILED IN THE OFFICE OF THE SECRETARY OF STATE APRIL 14, 2022.