

REFERENCE TITLE: broadband; internet protocol services; commission

State of Arizona  
House of Representatives  
Fifty-sixth Legislature  
Second Regular Session  
2024

# HB 2345

Introduced by  
Representatives Stahl Hamilton: Sandoval

## AN ACT

REPEALING SECTION 40-212, ARIZONA REVISED STATUTES; AMENDING TITLE 40, CHAPTER 2, ARTICLE 1, ARIZONA REVISED STATUTES, BY ADDING A NEW SECTION 40-212; RELATING TO THE CORPORATION COMMISSION.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona:

2       Section 1. Repeal

3           Section 40-212, Arizona Revised Statutes, is repealed.

4       Sec. 2. Title 40, chapter 2, article 1, Arizona Revised Statutes,  
5 is amended by adding a new section 40-212, to read:

6           40-212. Broadband and voice over internet protocol services;  
7                   evaluations; audits; reports; definitions

8           A. THE COMMISSION SHALL OVERSEE BROADBAND SERVICE AND VOICE OVER  
9 INTERNET PROTOCOL SERVICE. THE COMMISSION SHALL ADOPT RULES NECESSARY TO  
10 IMPLEMENT THE OVERSIGHT OF BROADBAND SERVICE AND VOICE OVER INTERNET  
11 PROTOCOL SERVICE IN THIS STATE, INCLUDING RULES:

12           1. TO ENSURE THE RESILIENCY AND RELIABILITY OF BROADBAND  
13 INFRASTRUCTURE AND TO REQUIRE INTERNET SERVICE PROVIDERS TO SUBMIT  
14 INFORMATION RELATED TO NETWORK RELIABILITY, INCLUDING OUTAGE REPORTING.

15           2. TO ENSURE THE PUBLIC SAFETY AND ADEQUACY OF NETWORKS BY  
16 EXERCISING OVERSIGHT OF INTERNET SERVICE PROVIDERS' EMERGENCY PREPAREDNESS  
17 AND PLANS FOR POSTEMERGENCY NETWORK RESTORATION, INCLUDING ESTABLISHING  
18 MINIMUM POWER BACKUP REQUIREMENTS AND REQUIRING ALL INTERNET SERVICE  
19 PROVIDERS TO MAINTAIN NETWORKS SUFFICIENTLY TO ENSURE RELIABLE AND SAFE  
20 COMMUNICATIONS SERVICES.

21           3. TO REQUIRE INTERNET SERVICE PROVIDERS TO REPORT DATA ON THE  
22 DEPLOYMENT AND AVAILABILITY, PRICING AND ADOPTION OF BROADBAND SERVICE AND  
23 VOICE OVER INTERNET PROTOCOL SERVICE.

24           B. THE COMMISSION SHALL CONDUCT EVALUATIONS AND AUDITS OF  
25 FACILITIES AND INFRASTRUCTURE THAT ARE USED TO PROVIDE HIGH-SPEED INTERNET  
26 SERVICE AND SHALL EVALUATE FACILITIES AND INFRASTRUCTURE RELATING TO AREAS  
27 OF PUBLIC SAFETY, RESILIENCY, BROADBAND AND ANY OTHER FACTORS THAT THE  
28 COMMISSION DEEMS RELEVANT TO ACHIEVING THE GOALS OF RESILIENCY, QUALITY  
29 AND PUBLIC SAFETY OF BROADBAND SERVICE AS WELL AS THE OVERALL GOALS OF  
30 UNIVERSAL ACCESS AND AFFORDABILITY OF BROADBAND SERVICE.

31           C. THE COMMISSION SHALL REPORT ANNUALLY TO THE LEGISLATURE ON THE  
32 COMMISSION'S PROGRESS TOWARDS ACHIEVING THE GOALS OF RESILIENCY, QUALITY  
33 AND PUBLIC SAFETY OF BROADBAND SERVICE AND VOICE OVER INTERNET PROTOCOL  
34 SERVICE.

35           D. FOR THE PURPOSES OF THIS SECTION:

36           1. "BROADBAND SERVICE":

37           (a) MEANS A MASS-MARKET RETAIL SERVICE THAT PROVIDES THE CAPABILITY  
38 TO TRANSMIT DATA TO AND RECEIVE DATA FROM ALL OR SUBSTANTIALLY ALL  
39 INTERNET ENDPOINTS.

40           (b) INCLUDES ANY CAPABILITIES THAT ARE INCIDENTAL TO AND THAT  
41 ENABLE THE OPERATION OF THE COMMUNICATIONS SERVICE.

42           (c) DOES NOT INCLUDE DIAL-UP SERVICE.

1       2. "INTERNET SERVICE PROVIDER" MEANS A PERSON, BUSINESS OR  
2 ORGANIZATION THAT IS QUALIFIED TO DO BUSINESS IN THIS STATE AND THAT  
3 PROVIDES INDIVIDUALS, CORPORATIONS OR OTHER ENTITIES WITH THE ABILITY TO  
4 CONNECT TO THE INTERNET WITH A BROADBAND SERVICE.

5       3. "VOICE OVER INTERNET PROTOCOL SERVICE" MEANS A SERVICE THAT:

6           (a) ENABLES REAL-TIME, TWO-WAY VOICE COMMUNICATION.

7           (b) REQUIRES A BROADBAND CONNECTION FROM THE USER'S LOCATION.

8           (c) REQUIRES INTERNET PROTOCOL-COMPATIBLE CUSTOMER PREMISES  
9 EQUIPMENT.

10         (d) ALLOWS USERS GENERALLY TO BOTH:

11           (i) RECEIVE CALLS THAT ORIGINATE ON THE PUBLIC SWITCHED TELEPHONE  
12 NETWORK.

13           (ii) TERMINATE CALLS TO THE PUBLIC SWITCHED TELEPHONE NETWORK.