

House Engrossed

claims; prior authorization; conduct

State of Arizona
House of Representatives
Fifty-seventh Legislature
First Regular Session
2025

HOUSE BILL 2175

AN ACT

AMENDING TITLE 20, CHAPTER 20, ARTICLE 1, ARIZONA REVISED STATUTES, BY
ADDING SECTION 20-3103; RELATING TO HEALTH CARE INSURANCE CLAIMS.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona:

2 Section 1. Title 20, chapter 20, article 1, Arizona Revised
3 Statutes, is amended by adding section 20-3103, to read:

4 20-3103. Denial of claims or prior authorization; health care
5 provider review; unprofessional conduct;
6 definition

7 A. ARTIFICIAL INTELLIGENCE MAY NOT BE USED TO DENY A CLAIM OR A
8 PRIOR AUTHORIZATION FOR MEDICAL NECESSITY, EXPERIMENTAL STATUS OR ANY
9 OTHER REASON THAT INVOLVES THE USE OF MEDICAL JUDGMENT.

10 B. A HEALTH CARE PROVIDER SHALL INDIVIDUALLY REVIEW EACH CLAIM OR
11 PRIOR AUTHORIZATION THAT INVOLVES MEDICAL NECESSITY, EXPERIMENTAL STATUS
12 OR THAT REQUIRES THE USE OF MEDICAL JUDGMENT BEFORE A HEALTH CARE INSURER
13 MAY DENY A CLAIM OR A PRIOR AUTHORIZATION.

14 C. A HEALTH CARE PROVIDER THAT DENIES A CLAIM OR A PRIOR
15 AUTHORIZATION WITHOUT AN INDIVIDUAL REVIEW OF THE CLAIM OR PRIOR
16 AUTHORIZATION COMMITS AN ACT OF UNPROFESSIONAL CONDUCT.

17 D. FOR THE PURPOSES OF THIS SECTION, "HEALTH CARE PROVIDER" MEANS A
18 PERSON WHO IS CERTIFIED OR LICENSED PURSUANT TO TITLE 32, CHAPTER 7, 8,
19 11, 13, 14, 15, 15.1, 16, 17, 18, 19, 19.1, 21, 25, 28, 29, 33, 34, 35,
20 39, 41 OR 42, TITLE 36, CHAPTER 4, ARTICLE 6, TITLE 36, CHAPTER 6, ARTICLE
21 7 OR TITLE 36, CHAPTER 17 OR WHO HOLDS A SIMILAR LICENSE IN ANOTHER STATE.